

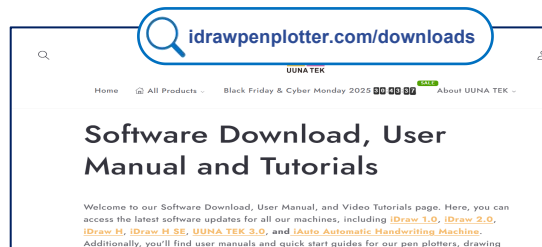


Quick Start Guide for iDraw Pen Plotters

Welcome to use iDraw Pen Plotters from UUNA TEK® ! Follow these steps to get started quickly and efficiently.

Software and Manual Download:

Head over to uunatek.com/pages/downloads to download the essential software and user manual. This will provide you with the necessary tools and instructions to begin your pen plotting journey.



Video Tutorials:

Explore our comprehensive video tutorials available on our YouTube channel:

<https://www.youtube.com/@idrawpenplotterhandwriting>

These tutorials cover a range of topics and products, helping you master your pen plotter skills effectively.



FAQ (Frequently Asked Questions):

Here are answers to some common queries.

Invoice Inquiry: Email support@idrawpenplotter.com to receive the official invoice.

Technical Support Procedure:

1. Share a short video showcasing connections and software settings.
2. We'll provide video guides or tutorials to help resolve the issue.
3. If needed, we'll arrange an online meeting with our engineers.
4. Quality issues? We offer free replacements or full refunds.

Email Merge Function: Request the exclusive software version by emailing support@idrawpenplotter.com

Hershey Fonts Usage: Search "**Hershey**" on our YouTube channel after installing the exclusive software mentioned in question 3.

Contact Us:

We're here to assist you. Reach out to us through various channels:

✉ **Email:** support@idrawpenplotter.com or support@uunatek.com (Priority)

☎ **Phone/WhatsApp:** +852 6997 8405 (Available from 9:00 AM to 6:00 PM Hong Kong Time)

💬 **Wechat:** una_uno

🌐 **Social Media:** Connect with us on Facebook, Twitter, and Instagram @idrawpenplotter

💬 **Join our Private Group:** facebook.com/groups/idrawpenplotter

If you have further questions or need assistance, don't hesitate to contact us.

Start creating with your iDraw Pen Plotter and unleash your creativity!
Happy plotting!