



About HolaBot

About Pudu

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Supporting Service





Founded in 2016 and headquartered in Shenzhen, Pudu Robotics is a national high-tech enterprise dedicated to the design, R&D, production and sales of commercial service robots. The company has set up R&D centers in Shenzhen and Chengdu, and hundreds of after-sales service centers across the globe.

Powered by the core technologies of positioning and navigation, motion control, multiple-robot dispatching, obstacle detection and avoidance, NVH, intelligent interaction and automated simulation testing, Pudu Robotics has developed more than 600 patents and top-notch delivery robots, disinfection robots as well as delivery & reception robot with an Ad display. As a world-leading provider of commercial service robots, Pudu Robotics has sold tens of thousands of robots to more than 60 countries and regions around the world. The robots are widely used in restaurants, hospitals, schools, office buildings, government halls, subway stations, waiting rooms, etc.



Say Goodbye to Dirty and Repetition Work

HolaBot is a delivery robot that features calling and notifications tailored to a variety of delivery scenarios.

- **Best performance:** HolaBot has a carrying capacity as large as 60kg. With 4 trays and the IPX5 waterproof cabin. Great business capabilities give HolaBot unprecedented delivery efficiency
- Most intelligent: HolaBot supports pager function. With the modular base and the full-range depth sensor, HolaBot redefines the delivery robot





Design for Delivery

Efficient: 60kg large capacity, fast movement, twice as efficient as the staff

Secure: Avoiding obstacles instantly for smooth movement, water-proof and spill-resistant

Easy: Require no extra maintenance except charging

Durable: 73,000km durability test (The data is based on certain environment test)



Product Introduction · Working Scenarios

Just the right choice of different indoor scenarios

Pudu Robotics has independently researched and developed. Its own robot positioning and navigating technologies based on multi-sensor solution,

HolaBot could be widely used in commercial scenarios like restaurants, hospitals, hotels, office buildings, etc



Restaurant



Hospital



Hotel



Office



Government



Karaoke



Internet Cafe



Shopping mall

Contactless delivery, safety means everything

The COVID-19 Pandemic profoundly changes our way of life and production. HolaBot supports calling function, traces the target following the voice directions, and receives remote operation commands. It is a critical solution to the post-pandemic era. In the restaurants, HolaBot receives demands from the pagers and collects the dishes automatically, requiring no manual operation, reducing people-to-people contact and boosting efficiency





Product Feature



HolaBot Features

- 60kg load capacity
- Calling function, giving orders in flexible position
- Voice recognition for a hands-free experience, and Omnidirectional six-mic array for the robot to locate sound source in real time
- IPX5 waterproof inner cabin



Pro performance, power to delivery

High Load Capacity

Build-in a 120L ultra-large cabin, HolaBot includes 4 Tier loading zone with adjustable trays level. The load capacity is 60KG. HolaBot is famous for its large volume and high load capacity.

120L = 120 small dishes 39 large dishes 33 Bowls

60KG/ Collection



Most Adaptive

In the catering bussing scenario, the staff have to deal with a lot of greasy dishes and leftovers. Hola's inner cabin is the first in the catering industry to reach IPX5 waterproof, detachable and washable, convenient for staff to load and clean.



Product Feature

Calling function

In order to respond quickly to tasks, waiters can call HolaBot through watches. Tasks can be issued to the robot easily, ensuring the robot to be "on call" all the time.







We have a better watch now!



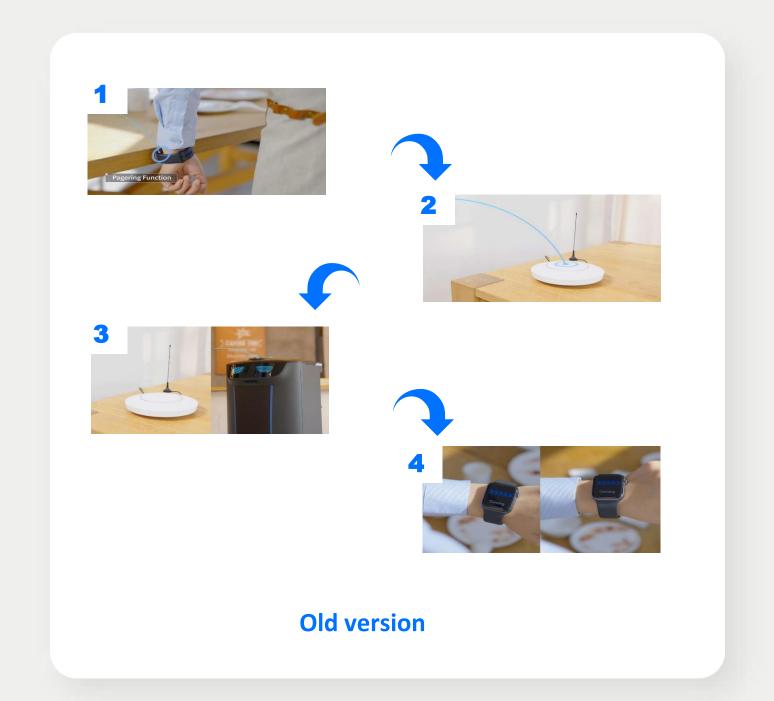






New		Old
Clicking / NFC calling (Clicking on watch or swiping NFC mark, sound&vibration feedback)	Calling Function	RFID card calling (Swiping RFID card)
16 Hours working time 72 Hours standby time	Battery Life	3 Hours working time 6 Hours standby time
4G+WiFi	Communication Technology	Lora+WiFi (not compatible)
Stable	Signal	Ordinary
IP67	Protection Grade	IP65X

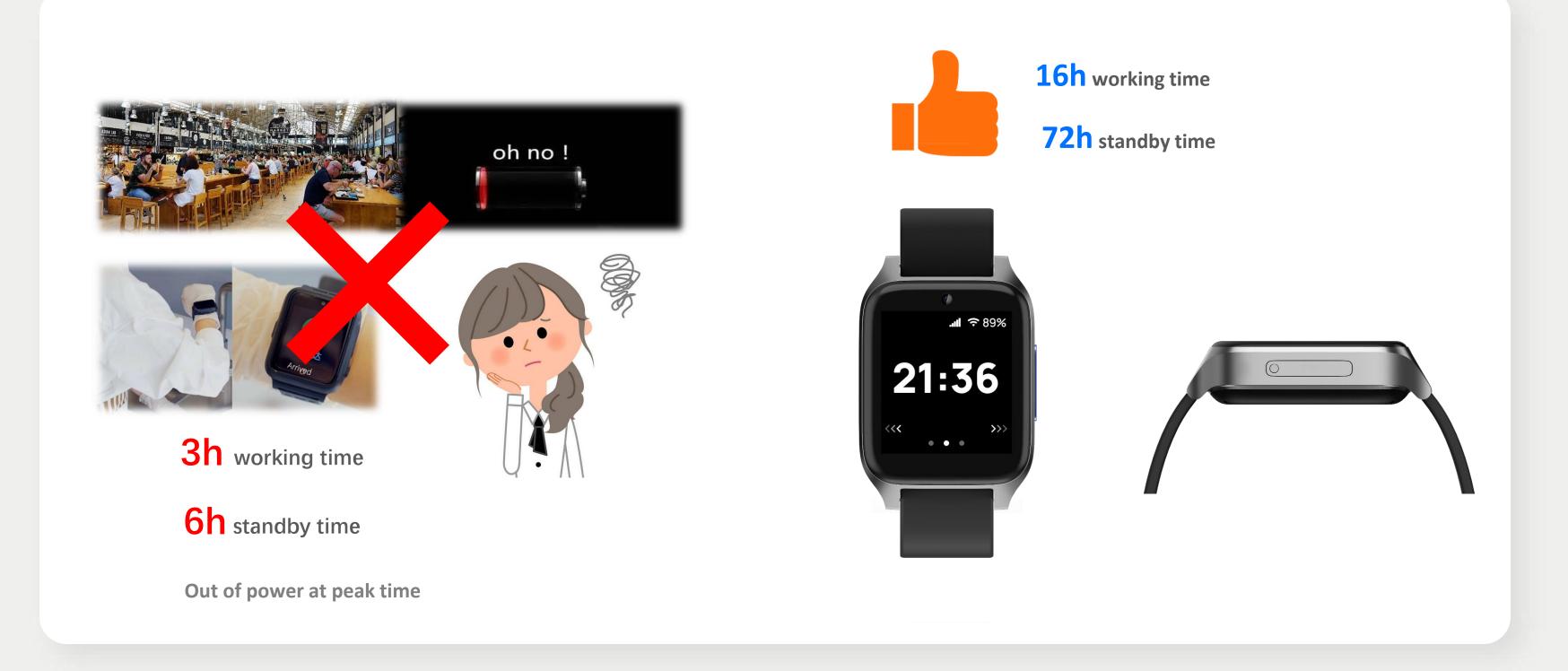
More intelligent calling function







Much longer battery life





Better protection grade

IP67 protection grade, No more afraid of getting dirty.

Ingress Protection

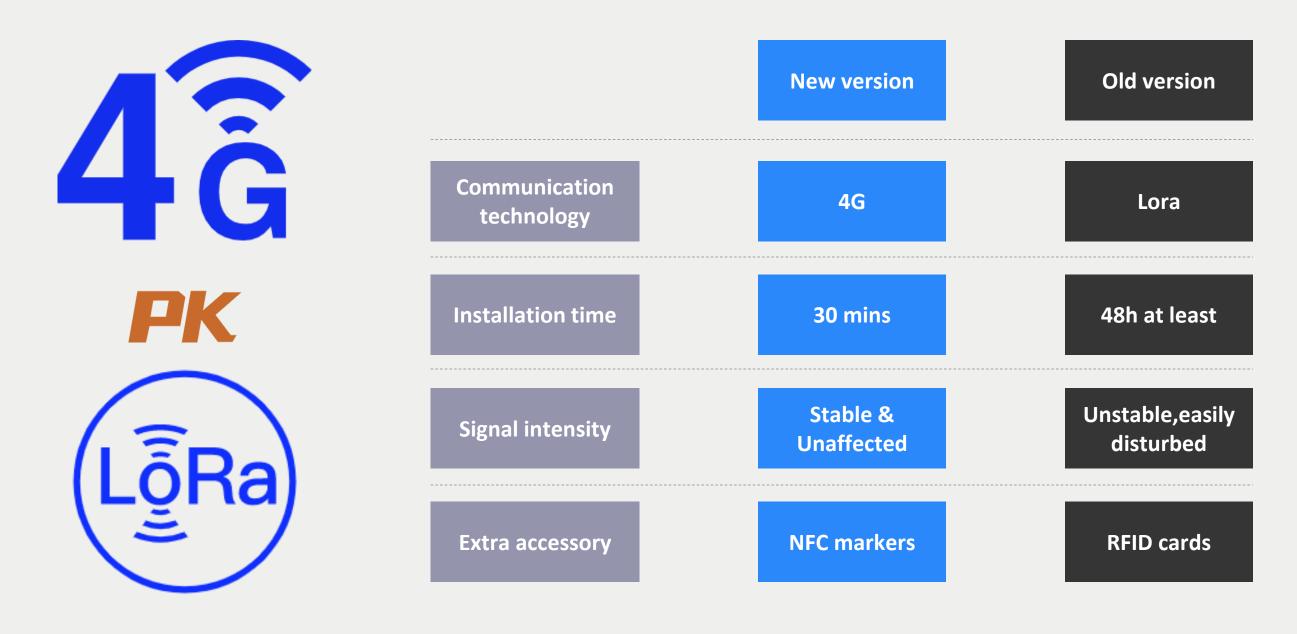


IP 6 Against Solids

Against Liquids



Better communication technology, less installation process





Shorter time and less expense

Shorter Installation time

Simpler and faster installation methods, say farewell to the long waiting, **let HolaBot start to work quickly.**

30

50

60

Conventional version New version 0.5h

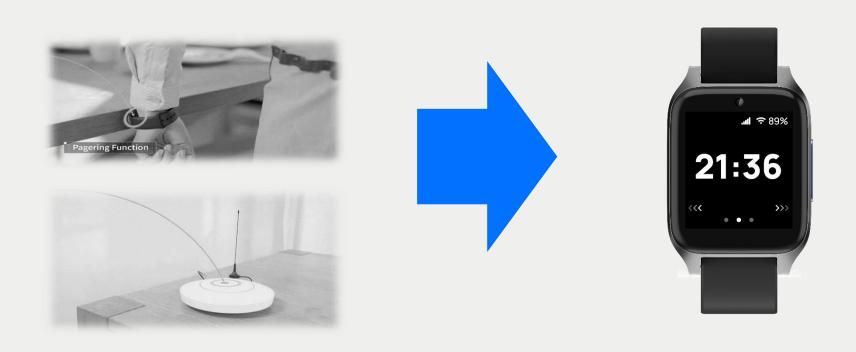
■ Installation time

10

Comparison of the Installation time

Less cost, easier to use

Don't need to buy extra RFID cards ,No more additional expense, one watch can call HolaBot anywhere, makes calling HolaBot easier and more flexible.



Intelligent Delivery Robot

Sound tracking: Auto and intelligent

Front-end noise reduction technology and full-range sound source positioning. HolaBot is able to identify the location of the staff following the sound "Hola, Hola" and turn the tank around towards the table, thus facilitating dish collection and table cleaning.







Product Feature · Premium Safety Performance

Safe, to be safer

3D obstacle avoidance technology, is the safety performance guarantee



- 3*REALSENSE™ RGBD camera Endows HolaBot with the best 3D perception ability
- Accurately detect obstacles and stop within 0.5 seconds in case of any obstacle
- Extra-wide front detection scope, the maximum is 192.64°
- Over 10 meters of front detection distance
- Able to detect the objects with a height as small as 2cm
- 5400 times of obstacle detection per minute at most

Product Feature · Premium Safety Performance

Safe, to be safer

The independent suspension system, ensures steady delivery



- Holabot's self-adaptive and adjustable suspension system, which meets vehicle standards, adjust to the best condition by changing damping and resonance frequency based on the road and moving conditions
- Be capable of crossing 5mm obstacles
- Deliver dishes with no-spill out

Product Feature · Safety Certification

A Comprehensive Collection of Certification

HolaBot can meet the requirement of certification such as EU CE certification, US FCC certification, Australian RCM certification, Canada IC certification, Singapore IMDA certification, Japan MIC certification and China CR certification, ensuring that the robot is safe and compliant





3D Obstacle Avoidance Sensor

The RGBD camera at the neck part makes 3D obstacle avoidance acute

All-aluminum Body

Aviation-grade aluminum alloy that is structurally stable, antioxidant and corrosion resistant

Brand New Laser Radar

Customized laser radar with better detection accuracy



Visual Camera Positioning

Top infrared camera for real-time positioning, set up the complete visual positioning solution

120L Inner Cabin

120 small plates, 39 big plates and 33 bowls at the same time

Auto-level independent linkage suspension

Auto-level independent linkage suspension easily dealing with various of dump on the road

HolaBot Specification



Machine dimension	542×534×1228mm
Machine weight	55kg
Machine materials	ABS engineering plastics/Aviation grade aluminium alloy
Charging time	4.5h
Battery life	10-24h (replaceable battery)
Battery capacity	25.6Ah (safe levels of current in the human body)
Cruising speed	0.2-1.2m/s Adjustable
Capacity of single tray	15kg
Load capacity	60kg

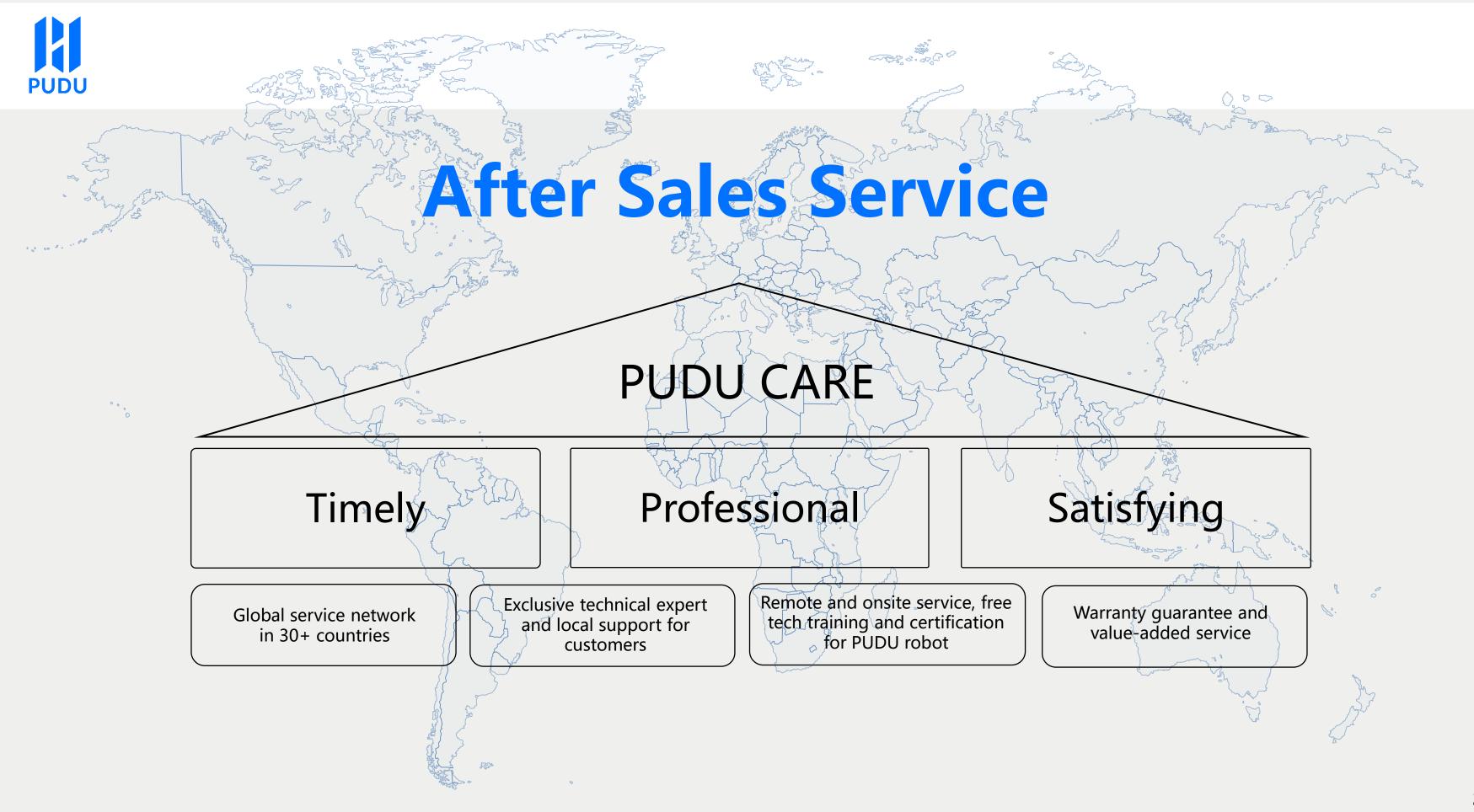


After Sales Service

Offline Service:

- 1 Year Free Warranty
- 7 × 24 Hours Service
- Local Service & Support

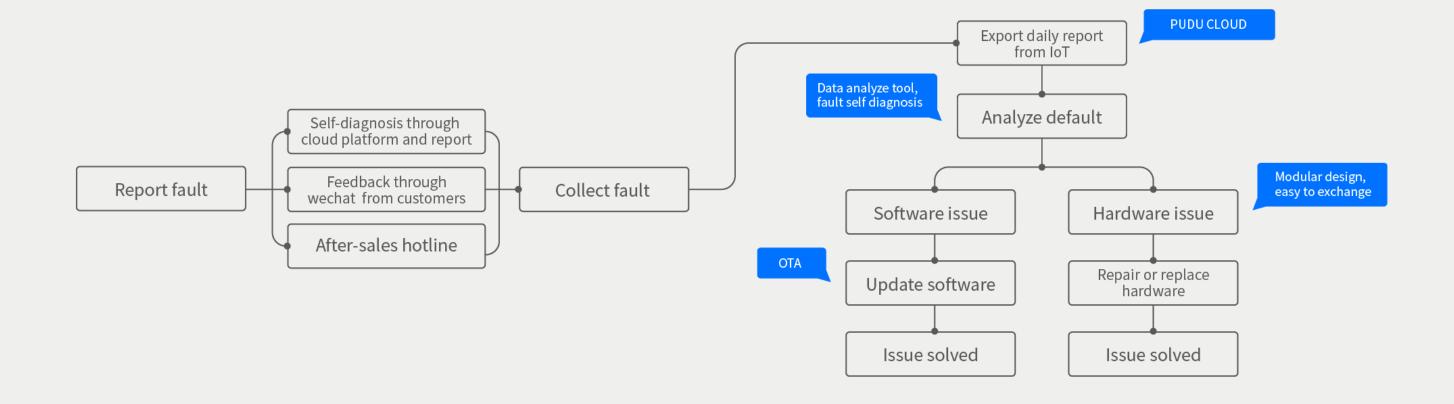
Pudu Robotics has a thorough after-sales support system and humanized after-sales policy as well, whenever it is needed, we are going all out to offer service and reach your satisfaction.



Supporting Service · Remote Fault Detection

PUDU IoT cloud service could solve over 90% of technical faults

- Real-time fault detection and reporting via the cloud platform: Not rely on clients' feedback, timely respond to and handle the faults
- Analyze and handle faults online: Locate the fault module precisely and handle over 90% of the faults online by IoT
- Automatic fault diagnostic tools: Improve the fault handling efficiency and lower the after-sales cost
- Modular design: Make after-sales service easier and professional by streamlining the maintenance steps





Supporting Service · PUDU Open Platform

PUDU Open Platform

The platform allows the developers to issue commands via the interfaces, rather than the robots



RESTfullSDK

RESTfullSDK requires the online cloud service from the client, making the communication between PUDU Cloud and the clients' cloud possible via RESTfullSDK, thus calling commands and receiving the status codes of the robots





Remote control the robot
Input the task
Monitor the location and status of the robot
Obtain the task progress of the robot

Other information





Pudu provide the end-to-cloud AndroidSDK access solution

AndroidSDK does not rely on the clients' business solutions. The users can develop the minitype applications via AndroidSDK, realizing direct call and control of the robot



Supporting Service · Customized Service

Create Your Exclusive HolaBot

Customized Appearance





Enhanced Promotion

- Go harmony with the vibe of the restaurant
- Greater brand and service exposure

3-day production

 Modular production (needs confirmationdesign-launch) takes 3 days at the fastest

Customized Voice Pack







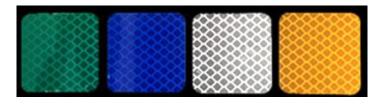




Active boys

Multicolor Marker







Notes: The colors are subject to the actual marker



Success Stories · Client Case



Real data, more convincing

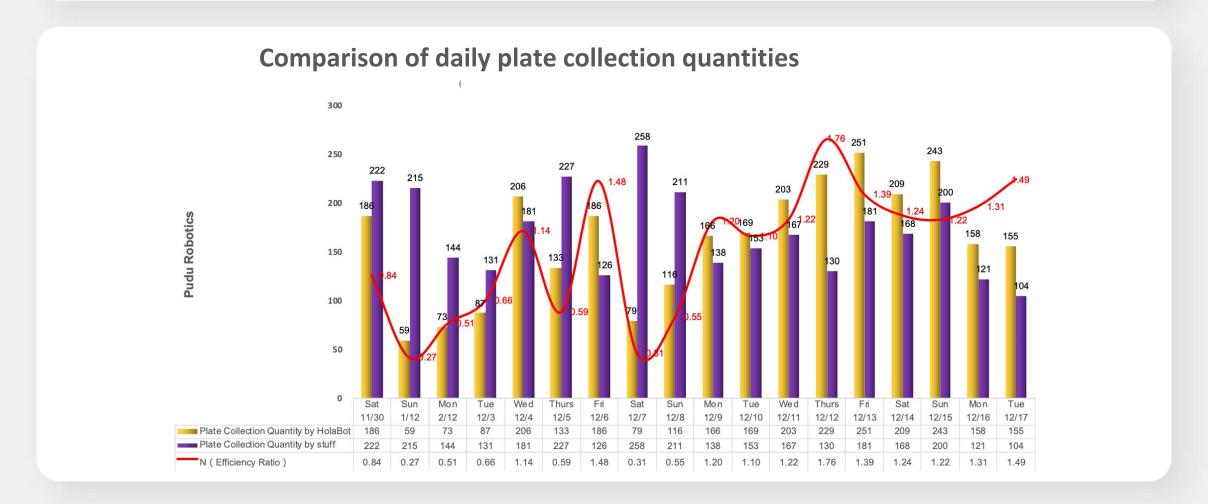
A restaurant in Shenzhen:

Total area 1600m²; dinning area: 1000m²

Tables: 80 tables

Installed in 1 day (1 person)

Daily plate collection capacity: 210 times









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